

# Victor Martins

Fast Learner, Adaptable, Dependable, Perfectionist, Multitasker, Problem Solving, Programmer, Scripting, Automation, Tech Enthusiast

Home Page: <https://vicm.me>  
Linkedin: <https://www.linkedin.com/in/victormartins/>  
Github: <https://github.com/Gpx45>

## EXPERIENCE

### 9th Way Insignia, Hollywood, FL — Data Analyst

August 17th 2020 - Current

- Began as administrator of different systems within the VA. Resolving typical issues with Active Directory, Exchange, Vista - R3 Reflection Workspace, CPRS, Windows Printer Servers, NetBotz, and CUPS.
- Now as a Data Analyst my primary role currently is to analyze different databases and troubleshoot different systems to assist veterans and their accounts. Primarily work within Oracle Developer, SQL.

### WheelHouse IT, Ft Lauderdale — HelpDesk Technician Lv1

April 1 2018 - January 2020

- Began as a TSA (Technical Support Assistant) which revolved around doing basic troubleshooting system crashes, resetting credentials for Domain logins and Office365 issues, assisting clients set up their own workstation and or troubleshoot workstations

## LANGUAGES

- English - Fluent,
- Portuguese - Fluent,
- Spanish - Fluent

## SKILLS

### Currently Studying:

- AWS Certified Solutions Architect – Associate
- I am currently focusing on Cloud technologies like AWS, Azure, Google Cloud. As this is the direction I am pursuing.

### Experience in the following subjects/discipline:

- Ubuntu, Debian, Manjaro, CentOS, Fedora, OpenSUSE,
- SQL, MySQL, Postgres
- Hyper-V, VirtualBox, VMWare setups (lab environments)
- Python, BASH, Powershell.
- Office365

- mapping network drives, setting up RDP connections, troubleshooting network printer issues, mobile connectivity and installation issues, setting up VPNs, automating tasks with Powershell, BATCH.

## **Work Study with Broward College Central, Davie — Work Study**

May 2017 to March 2018

- I worked as a Work Study for Broward College, I did many different tasks, I mainly worked on a database for an inventory web application that they needed in the Aviation department. I also handled all the students that came in for orientation and information also handled their professor meetings. Filed papers and also did customer service for class sign ups. This job allowed me to study a lot for my classes and also programming scripts.

- Windows: XP, 7, 8/8.1, 10, 11. Windows: Server: 2012, 2012 R2, 2016, 2019
- MacOSX: (Catalina, Mojave, Sierra, El Capitan, Lion, Snow Leopard)
- iOS, Android, LineageOS
- Networking Troubleshooting
- Backups/deployments
- RDP Desktop/Broker/Terminals

## EDUCATION

**Broward College, Davie**— *Bachelors in Applied Science*

Graduated 05/06/20

**Broward College, Davie**— *Associates in Arts*

Graduated 06/27/17

**Hollywood Hills High, Ft Lauderdale** — *HS Diploma*

August 2009 - 2012

## CERTIFICATIONS

**Server Administration Certificate**  
**Network Administration**

